BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

Order Instituting Investigation into Statements by SBC Communications and SBC Pacific Bell Regarding Potential Reductions to Service Quality.

Investigation 02-11-008

ADMINISTRATIVE LAW JUDGE'S RULING
GRANTING MOTION OF SBC PACIFIC BELL FOR CONFIDENTIAL
TREATMENT OF THE CONFIDENTIAL VERSION OF THE REPLY
COMMENTS OF SBC PACIFIC BELL AND DIRECTING THAT THE
CONFIDENTIAL VERSION OF THE REPLY COMMENTS OF
SBC PACIFIC BELL BE FILED UNDER SEAL

For good cause shown, the motion of SBC Pacific Bell for confidential treatment of the confidential version of the Reply Comments of SBC Pacific Bell (the "Reply Comment") is hereby GRANTED.

IT IS HEREBY ORDERED that the confidential version of the Reply Comments shall be filed under seal.

Dated December 16, 2002, at San Francisco, California.

/s/ KARL J. BEMESDERFER

Karl J. Bemesderfer

Administrative Law Judge

CERTIFICATE OF SERVICE

I certify that I have by mail this day served a true copy of the original attached Administrative Law Judge's Ruling Granting Motion of SBC Pacific Bell for Confidential Treatment of the Confidential Version of the Reply Comments of SBC Pacific Bell and Directing that the Confidential Version of the Reply Comments of SBC Pacific Bell be Filed Under Seal on all parties of record in this proceeding or their attorneys of record.

Dated December 16, 2002, at San Francisco, California.

/s/ TERESITA C. GALLARDO
Teresita C. Gallardo

NOTICE

Parties should notify the Process Office, Public Utilities Commission, 505 Van Ness Avenue, Room 2000, San Francisco, CA 94102, of any change of address to insure that they continue to receive documents. You must indicate the proceeding number on the service list on which your name appears.

The Commission's policy is to schedule hearings (meetings, workshops, etc.) in locations that are accessible to people with disabilities. To verify that a particular location is accessible, call: Calendar Clerk (415) 703-1203.

If specialized accommodations for the disabled are needed, e.g., sign language interpreters, those making the arrangements must call the Public Advisor at (415) 703-2074, TTY 1-866-836-7825 or (415) 703-5282 at least three working days in advance of the event.